



November 4, 2022

Dear Valued Distributor/Customer,

In preparation for the upcoming holidays, please review the **Quantimetrix Holiday Closure & Shipping Schedule**. We encourage early submission for end of year orders to prevent delays in delivery.

**NOVEMBER**

- Nov. 21<sup>st</sup> Quantimetrix will conduct our normal shipping schedule
- Nov. 22<sup>nd</sup> Limited to priority shipping only, orders must be received by 8AM PST
- Nov. 23<sup>rd</sup> NO SHIPPING
- Nov. 24<sup>th</sup> & Nov. 25<sup>th</sup> Quantimetrix will be closed in observance of the Thanksgiving Holiday

**DECEMBER**

- Dec. 16<sup>th</sup> Last shipping day of the year (**International**)
- Dec. 20<sup>th</sup> Last shipping day of the year (**Domestic**)
- Dec. 23<sup>rd</sup> & 26<sup>th</sup> Quantimetrix will be closed in observance of the Christmas Holiday
- Dec. 27<sup>th</sup>, 28<sup>th</sup>, & 29<sup>th</sup> Quantimetrix will be open (**No shipping, order processing only**)
- Dec. 30<sup>th</sup> & Jan. 2<sup>nd</sup> Quantimetrix will be closed in observance of the New Year's Holiday
- January 3<sup>rd</sup> - 6<sup>th</sup> Quantimetrix will resume normal business hours and conduct our Physical Inventory (NO SHIPPING)
- January 9<sup>th</sup> Quantimetrix will resume shipping

**Because of the continued high demand for express air parcels and the upcoming holiday season, our courier partners (FedEx and UPS) have implemented a temporary peak surcharge that will be in effect from October 3, 2022, to January 13, 2023. As a result, expect rate increases during this shipping period.**

**ON TIME DELIVERY**

Quantimetrix is dedicated to collaborating with our courier partners to ensure on-time delivery. However, due to the continued high volume of parcel activity across the country and internationally, couriers are experiencing 1–2-day delivery delays for the healthcare supply chain.

**PROACTIVE APPROACH**

- We are monitoring our shipment(s) daily until final delivery.
- We are collaborating closely with our courier partners to ensure on-time delivery and to address any delays that the shipment(s) may encounter during transit

**HAPPY HOLIDAYS  
FROM ALL OF US  
AT QUANTIMETRIX!**

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