

October 15, 2020

Dear Valued Distributor/Customer,

In preparation for the upcoming holidays, please review the **Quantimetrix Holiday Closure & Shipping Schedule**. We encourage early submission for end of year orders to prevent delays in delivery.

## **NOVEMBER**

Nov. 23<sup>rd</sup> Quantimetrix will conduct our normal shipping schedule

Nov. 24<sup>th</sup> Limited to priority shipping only, orders must be received by 8AM PST

Nov. 25<sup>th</sup> NO SHIPPING

Nov. 26th & Nov. 27th Quantimetrix will be closed in observance of the Thanksgiving Holiday

**DECEMBER** 

Dec. 14<sup>th</sup> Last shipping day of the year (International)

Dec.16<sup>th</sup> Last shipping day of the year (Domestic)

Dec. 24<sup>th</sup> & 25<sup>th</sup> Quantimetrix will be closed in observance of the Christmas Holiday

Dec. 28th, 29th, & 30th Quantimetrix will be open (No shipping, order processing only)

Dec. 31st & Jan. 1st Quantimetrix will be closed in observance of the New Year's Holiday

Due to a significant increase in the amount of express air parcel and the upcoming holiday season, our carrier partners (FedEx and UPS) have instated a temporary peak surcharge that will be effective between Oct. 1<sup>st</sup> through Dec. 30, 2020. Therefore, please expect rate increases during this shipping period.

## ON TIME DELIVERY

Quantimetrix is committed to working closely with our carrier partners to ensure on-time delivery. However, due to the increased amount of parcel activity across the nation, in addition to the COVID-19 pandemic and the holiday season, carriers are experiencing delivery delays of 1-2 days for healthcare supply chain.

## PROACTIVE APPROACH

- We are monitoring our shipment(s) daily until final delivery.
- We are working closely with our carrier partners to ensure on time delivery and immediately addressing any delays the shipment(s) might experience during transit.

HAPPY HOLIDAYS
FROM ALL OF US
AT QUANTIMETRIX!

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